



resources for the unemployed

KEEPING THE WOLF AWAY FROM THE DOOR:
FINANCIAL & PRACTICAL HELP- pg. 1

1 UNEMPLOYMENT INSURANCE

The Wisconsin Dept. of Workforce Development

www.dwd.state.wi.us

Here, "*Unemployment Insurance*" is a prominent link.

2 TO FIND APPROPRIATE HELPING AGENCIES:

Dial 211

211 (First Call for Help) provides connections to community resources. It also provides emotional support, crisis response, & suicide prevention. Individuals in Waukesha, Jefferson, and Dodge counties can dial 211 (or 547-3388) seven days a week, 24 hours a day (It is free and confidential.)

211 is a program of the Mental Health Association in Waukesha County, Inc., in partnership with United Way and Waukesha County. www.mhawauk.org

3 QUICK LINKS TO LISTS OF LOCAL SERVICES

3-A Waukesha Hispanic Collaborative Network, [Bilingual Resource Guide](#)

www.waukeshahcn.org (Click on "Community resources," then "Bilingual Resource Guide")

This organization aims to improve the quality of life for local Hispanics. Their online resource guide (pdf), written in English & Spanish, provides a comprehensive overview of local social services—the majority of them also providing services to non-Hispanics. We have the print version at Waukesha Public Library: *Waukesha English and Spanish Resource Directory / Directorio de Recursos en Waukesha, Inglés y Español, 2008-2009* REF DESK 362.2 W357W

3-B Waukesha County, Aging & Disability Resource Center of Waukesha County, [ADRC Resource Guide](#)

www.waukeshacounty.gov (Click "Aging & Disability Resource Center," then "2009 ADRC Resource Guide" on the right.) Another comprehensive online pdf file (over 130 pgs). A great number of these services assist all age groups.

3-C State of Wisconsin—Quick Lists—Assistance

www.wisconsin.gov (click on "Public Services" on the left, then under "Quick Lists—NEW!" click "Assistance.")

This handy portion of Wisconsin's state web site provides quick links to essential human services, including the Wisconsin ACCESS site. It is also quite helpful to view the "Family Services" & "Online Services" links (just under the "Assistance" heading).

3-D Mental Health Association in Waukesha County www.mhawauk.org

A handy single-page "**Waukesha County Human Service Guide**" (pdf) can be printed for quick reference. (Click on "211 First Call for Help," then scroll to "Waukesha County Human Service Guide.") Note: For a subscription to the online database, see the link labeled "On-Line Resource Directory of 211/FCFH." Subscribers pay an annual fee; access would be password protected, so it would not be something for a public terminal. Fees vary, so contact MHA for information.

3-E Workforce Development Center — Quick Links www.wfdc.org (Look under "Quick Links" on the right)

Great links for helping the unemployed, including health care and transportation information, child care, jobs, and more.

3-F Waukesha County Resource Directory — This magazine-size publication comes as an annual supplement to

the *Freeman* newspaper. (It appears during the month of February). The *Resource Directory* lists Waukesha-area services, government, schools, & local service agencies such as the Red Cross, the Salvation Army, Cooperating Congregations of Waukesha County, the Christmas Clearing Council, Lions clubs, Kiwanis, Rotary club, etc. Good for quick reference.

3-G Job Center of Wisconsin— "Other Assistance" Links <https://jobcenterofwisconsin.com> (Click on

"Information for Laid-Off Workers" and/or click "Job Seeker Tools," then "Other Resources," then "Other Assistance.")

See also: www.dwd.state.wi.us (Wisconsin Dept. of Workforce Development) for useful links for the unemployed.

3-H Waukesha County Government—Services Index www.waukeshacounty.gov (Scroll down to

"Services Index" at the bottom left.) Service categories include energy assistance, financial assistance, meal sites, Medicaid, home-delivered meals, health services, etc.

3-I United Way in Waukesha County www.unitedwaywaukesha.org (For links to agencies, click on "Agency Programs," then "Impact Areas.")



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**KEEPING THE WOLF AWAY FROM THE DOOR:
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A Partial List of Areas of Information In the Resources Listed on Page 1

FOR: INFORMATION CAN BE FOUND IN RESOURCE:

Adult day care & respite care	3-B				
Career Closet	3-H				
Child care help	3-A	3-C	3-D	3-E	3-G
Clothing & household goods	3-A	3-B	3-H		
Clubs & community groups (local)	3-F				
Counseling	3-A	3-B	3-D		
Disability resources	3-B	3-D			
Energy assistance	3-A	3-C	3-E		
Financial assistance	3-H				
Food	3-A	3-B	3-C	3-E	3-F
Food pantries	3-A	3-B	3-C	3-D	
Emergency Food Assistance Program	3-B	3-C			
Hot Meals & free meals	3-A	3-B	3-H		
SHARE food program	3-B	3-D			
Government	3-B	3-F	3-H		
Health care & insurance					
BadgerCare	3-A	3-B	3-C	3-G	3-H
Health clinics	3-A	3-B	3-D	3-H	
Home health care	3-B				
Hospices	3-B				
Low income medical services	3-A	3-B			
Nurse-on-line	3-A				
Hotlines & phone numbers	3-A	3-B	3-D	3-F	
Housing & shelter					
Affordable housing	3-A	3-B	3-C	3-G	
Emergency shelter	3-A	3-B	3-C	3-D	
Homeless shelters	3-A	3-B	3-C	3-D	
Rent assistance	3-B				
Immigration & migrant services	3-A	3-C			
Landlord / tenant issues	3-B				
Legal services	3-A	3-B	3-D		
Local government	3-B	3-F	3-H		
Senior services	3-A	3-B	3-D		
Tax credit programs	3-G				
Telephone service at reduced rates	3-A	3-C			
Translator services	3-A				
Transportation assistance	3-A	3-B	3-D		
Keys to work program	3-E				
Senior taxi	3-A	3-B			
Unemployment insurance	1	3-C	3-E		
Wisconsin Works (W-2)	3-E				

NOTE: Calling 211 can help with most of the above.

Bankruptcy Also www.legalexplorer.com (Wisc. Bar Assn.) (Click "Legal Q & A," then "Continue," then "Bankruptcy") or American Bankruptcy Institute Consumer Bankruptcy Center <http://consumerabiworld.org>

Benefits (generally) Wisconsin ACCESS: <http://access.wisconsin.gov> Web site to determine eligibility for benefits. (Click "For answers to common questions, click here") 1-800-362-3002 Also U.S. government: www.govbenefits.gov or WI: www.wisconsin.gov (Click "Public Services" then "Assistance.")

Credit For free credit reports, call 1-877-322-8228 or go to www.annualcreditreport.com Also the FTC: www.ftc.gov (Under "Quick Finder," click "Free Credit Reports." Can also click on "Credit & Loans" for information about credit repair & credit generally.)

Financial Assistance www.waukeshacounty.gov (Scroll to "Services Index" at bottom left, then scroll to "Financial Assistance.") See also: www.govloans.gov

Foreclosures www.federalreserve.gov (Click "Consumer Information," then "Mortgage Foreclosure Resources.") Also HUD www.hud.gov

Health Care Services and Health Insurance
BadgerCare www.badgercareplus.org. Also www.wisconsin.gov (Click on "Public Services," then scroll down to "Health Services.") And:

www.waukeshacounty.gov (Scroll down to "Services Index" at bottom left, then choose "Family Health Clinics" and/or "Health and Human Services") For **COBRA** (continuation health insurance coverage), see Dept. of Labor. Employee Benefits Administration: www.dol.gov/ebsa (Click on "Health and Retirement Benefits After Job Loss" in center of the page **and/or** "COBRA Assistance Under ARRA" near the top) OR SEE: www.dol.gov/ebsa/publications/jobloss toolkit.html

Home Energy Assistance "Home Energy Plus" www.homeenergyplus.wi.gov (1-866-HEATWIS) Has Weatherization Assistance Program, too. *Energy Services, 217 Wisconsin Ave, Waukesha, 262-549-9666*

Money-Stretching Tips Go to: www.mymoney.gov Also Wisconsin Office of the Lieutenant Governor, Barbara's Guide for Penny Pinchers: www.guideforpennypinchers.com.

Wisconsin Shares (Child care subsidy) <http://dcf.wisconsin.gov/childcare/wishares/default.htm>

Wisconsin Works (W-2) <http://dcf.wisconsin.gov/w2>

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Job Hunting & Career Exploration



WORKFORCE DEVELOPMENT CENTER

892 Main Street, Pewaukee (on WCTC campus)
262-695-7800 (M-F, 8:00-4:30) www.wfdc.org

Resumé help: Computers featuring word processing and resumé writing software; fax machines, resumé lab, Create-a-Resumé course (10-15 hours, self-paced), cover letter classes, free 10-minute resumé critique.

Computer skills help: Self-paced electronic tutorials for Windows, Microsoft Word, Excel, E-mail, and the Internet. Workshops such as *Computer Basics for Employment*, plus workshops on e-mailing resúmes and cover letters. Also workshops for filling out job applications.

Interview help: One-on-one "mock interviews" & interview workshops.

Career development, etcetera: Library of career videos, pamphlets, vocational biographies, occupational outlook information, etc. Individualized assessments and career counseling, networking groups, job fairs, and a "managing resources" (budgeting) workshop.

GOODWILL WORKFORCE CONNECTION CENTER

1400 Nike Drive Waukesha 262-970-6016

Computers, printers, fax, phones, etc. — Staff available for help with skills assessment, job search, resumes, interviewing, etc.
Free of charge, no income or qualifying criteria.

LA CASA DE ESPERANZA — WORKFORCE DEVELOPMENT

410 Arcadian Avenue, Waukesha

Eligible applicants receive help with applications, interviewing, career counseling, ESL, etc.—plus post-placement follow-up.

* JOB CENTER OF WISCONSIN *

<https://jobcenterofwisconsin.com>

For JOBNET, click "Find a Job," then "Job Search." Note: to search by location, click on tab labeled "Map Search." Great starting site!

Wisconsin's WorkNet www.worknet.wisconsin.gov

A great Wisconsin state resource with labor and occupational data, salary ranges, JobNet, and many other links for both job seekers and employers.

www.wisconsin.gov (Click "Employment in Wisconsin" on the left)

U.S. Dept. of Labor www.dol.gov A good gateway to lots of links.

Miscellaneous Job Hunting Sites

Portals: www.rileyguide.com www.jobhuntersbible.com
www.job-hunt.org www.jobstar.org

Newspapers: Journal/Sentinel www.jsonline.com (click "Jobnogg")
The Freeman www.freemanol.com (click "Classifieds," then "Employment")
Other newspapers: <http://newslink.org>

Diversity: www.imdiversity.com www.latpro.com (Hispanic)
www.blackcollegian.com www.disabilityinfo.gov (click on "employment")

Popular: www.monster.com www.careerbuilder.com www.indeed.com
www.jobcentral.com www.career.com <http://hotjobs.yahoo.com>
www.job.com www.truecareers.com www.wisconsinjobnetwork.com
www.wisVets.com/employment (veterans) www.craigslist.org

Careers



Occupational Outlook Handbook

At Waukesha: REF 331.7 UN3
or online: www.bls.gov/oco

Worknet www.worknet.wisconsin.gov

Career Guide to Industries REF 331.7 UN3C
or online: www.bls.gov/oco/cg/home.htm

O*NET Online <http://online.onetcenter.org>

Career One Stop / Career Info Net
<http://careeronestop.org>

Career Voyages www.careervoyages.gov

Wisconsin Dept. of Workforce Development

www.dwd.state.wi.us

Many helpful links for workers—for both interim assistance and job hunting.

Example: **Dislocated worker rapid response**
www.dwd.state.wi.us/dislocatedworker/worker_info.htm

WCFLS— www.wcfls.lib.wi.us

Has many web links for employment, researching companies, local agencies, etc.

Jobs with the Government

State of Wisconsin:

www.wiscjobs.state.wi.us

County of Waukesha:

www.waukeshacounty.gov

(Click on "Employment" on the right)

United States Government:

www.usajobs.opm.gov



Wages & Salaries



Salary.com www.salary.com

CareerBuilder www.cbsalary.com

National Compensation Survey
www.bls.gov/ncs/home.htm

WorkNet www.worknet.wisconsin.gov
(Click on "Wage comparison")

Occupational Outlook Handbook
REFERENCE 331.7 UN3 2004-2005
or online: www.bls.gov/oco

U.S. Dept of Labor Bureau of Labor Statistics
online at: <http://stats.bls.gov>
(Click on "Wages, Earnings, & Benefits")